

HIGGINS
GENERAL HOSPITAL

ANNUAL REPORT

2023



GEORGIA **HEART**SM
HOSPITAL PROGRAM

Helping Enhance Access to Rural Treatment

A LETTER FROM THE PRESIDENT AND CEO OF TANNER HEALTH

Your generous support is making a powerful and lasting impact on the health of our community through your participation in the Georgia HEART Rural Hospital Tax Credit.

Georgia HEART Hospital Tax Credit Program is the only program of its kind in the nation, reducing participant's state income tax liability while contributing to an incredibly important cause — rural health care.

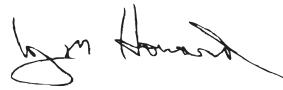
With your support, the critical access Higgins General Hospital in Bremen, Georgia, received more than \$2.7 million in Georgia HEART contributions in 2023. The hospital has benefited from a total of \$12.2 million since the program's inception in 2016.

The 2023 funds represent tax credit contributions from 142 individuals and businesses in our community and beyond, investing in rural health care and access to medical services for thousands of Georgians.

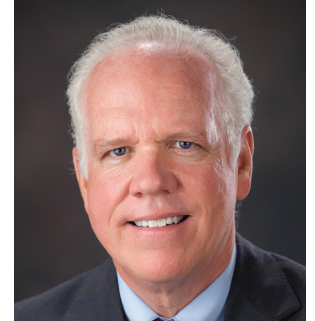
We hope that you will "take HEART" and continue to participate in this tax credit program. Georgia HEART is now accepting tax credit applications for the 2024 tax year at GeorgiaHeart.org. Tax credits will go quickly, so secure your spot today.

Thank you for your ongoing support and for your dedication to improving rural health outcomes in west Georgia!

Sincerely,



Loy M. Howard
President/CEO
Tanner Health System



HIGGINS GENERAL HOSPITAL A PART OF TANNER HEALTH SYSTEM

Higgins General Hospital is a 25-bed critical access hospital located in Bremen, Georgia, primarily serving Haralson, Polk and Carroll counties.

Over the almost 25 years that Higgins General Hospital has been part of Tanner Health, there's been significant investment into the sustainability and modernization of the facilities and the remarkable care expected at Tanner.

Nationally recognized for consistently providing an exceptional patient experience, Higgins General Hospital offers services and programs to meet the community's needs:

- 24-hour Emergency Department, staffed with board certified, emergency physicians
- Certification as an Acute Stroke Ready Hospital
- Comprehensive Rehabilitation Program, designed for people who need additional care in their recovery journey

Unlimited Tax Credit Contribution Amounts, Pre-Applications Open May 15, 2024.

Higgins General Received Press Ganey's Human Experience (HX) Pinnacle Award for 2023

Higgins General Hospital has, once again, achieved excellence in patient care by receiving Press Ganey's Human Experience (HX) Pinnacle Award for 2023!

This recognizes Higgins General Hospital as a leader in patient care, consistently ranking in the top 5% of surveyed healthcare facilities for at least three years running and reflects our collective efforts in delivering remarkable patient care and ensuring a positive experience for every patient, every time.

Read more here!



PARTNERSHIP AND INVESTMENT FROM OUR BUSINESS COMMUNITY

Our business community's investment through the Georgia HEART Tax Credit Program proves their commitment to regional well-being and their partnership with Tanner Health to ensure world-class care for our communities.

By participating in the Georgia HEART program, businesses reduced their state income tax liability while contributing to improved rural healthcare outcomes, reduced urban/rural health disparities and positive economic impacts for the state.

Bank OZK (Nasdaq: OZK) announces a \$250,000 contribution to Higgins General Hospital

through Georgia HEART, bringing their total donated to Higgins since 2018 to \$1.5 million.

Pictured: David Price, president of commercial banking for west Georgia Bank OZK (wearing blue jacket, holding check); Loy Howard, president and CEO of Tanner Health (back row, wearing gray jacket with red tie); members of the Tanner Board of Directors, members of the Tanner Medical Foundation Board of Trustees; Bank OZK west Georgia staff.



Wayne Davis Concrete Co. announces a \$100,000 contribution to Higgins General Hospital

through Georgia HEART. Wayne Davis Concrete believes in reinvesting in the communities they serve and where their team members live. Pictured from left to right: Daniel Jackson, chair of the Tanner Board of Directors; Richard Davis with Wayne Davis Concrete; Loy Howard, president and CEO of Tanner Health.



The State of Healthcare panel brought an insightful overview on Carroll County and the surrounding area's opportunities to expand health care.

Thank you to the Carroll County Chamber of Commerce and Georgia HEART for providing an incredible program! Pictured from left to right: Ben Saylor, vice president of operations for Georgia HEART; Gelon Wasdin, member of the Tanner Board of Directors; Jill Pierce with the Carroll County Chamber of Commerce; Fred O'Neal, member of the Tanner Board of Directors; Jerry Morris, vice president and administrator of Higgins General Hospital; and Brian Dill, president and CEO of the Carroll County Chamber of Commerce.



THANK YOU TO OUR 2023 BUSINESS COMMUNITY PARTICIPANTS!

Advantage Office Solutions

C.M. Tanner Grocery Co., Inc.

Southwire Consolidated, LLC

Ameris Bank

Ralin

Stitch America, Inc.

Aya Healthcare, Inc.

Raymond James and Associates, Inc.

Summit Radiology Services, PC

Bank OZK

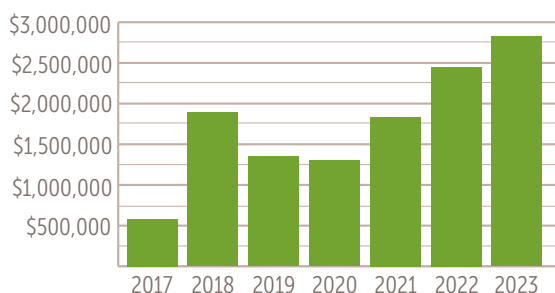
RSI Acquisition Holdings, LLC

Synchronet, Inc.

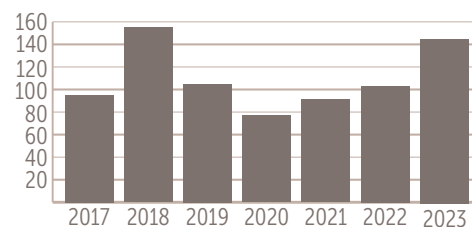
Beacon Communities, Inc.

Wayne Davis Concrete Company

Georgia Heart Hospital Program
Higgins General Hospital
Total Dollars 2017-2023



Georgia Heart Hospital Program
Higgins General Hospital
Number of Donors 2017-2023



YOUR SUPPORT THROUGH GEORGIA HEART HAS AN IMPACT

The more than \$2.7 million in support received through the Georgia HEART Rural Hospital Tax Credit Program in 2023 funded critical infrastructure maintenance and upgraded necessary equipment, elevating the patient experience and improving the level of care provided at Higgins General Hospital.

In calendar year 2023, 34,192 patients were served at Higgins General Hospital.

Inpatient Unit: Updates to the inpatient unit at Higgins General Hospital — including department renovations like replacing ceiling tiles and lighting, a revamped nurses station with new millwork, freshly painted hallways and the addition of a nourishment space — offers a better environment for patient care and experience.



Food and Nutrition

Services: A new double-door refrigerator was installed in the Tanner Café, ensuring the quality and efficiency of meal preparation and storage.



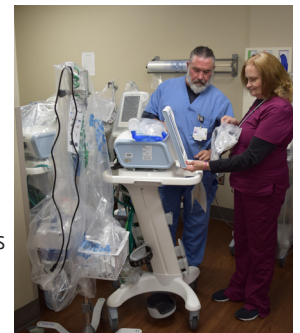
Surgery Department:

The surgery department at Higgins General Hospital received new, state-of-the-art equipment — including a new Digitrapper & Recorder, advanced GI scopes and an innovative headlight system, improving precision and efficiency in surgical procedures.



Cardiopulmonary

Department: The newly established Cardiopulmonary Department at Higgins General Hospital offers enhanced accessibility and modernized facilities, ensuring prompt and comprehensive care for patients with heart and lung conditions.



Facility: The installation of new HVAC rooftop units over the inpatient unit has significantly improved climate control efficiency and reliability.



Mini Market:

A convenient Tanner Mini Market caters to employees and visitors at all hours, offering a variety of food, drinks, coffee and more around the clock.



Emergency and Hospitalist Medicine Services: Donations have ensured the continuity of provider services, supporting the retention of quality physicians and ensuring consistent, high-quality care.



Registration Department:

New mobile registration carts streamline registration, allowing more efficiency and flexibility in patient care.

